

Training Opportunity

Course Title:	Managing Organizational Change
Date(s)/Time:	November 18, 2003 / 8:30-12:30 ET / 7:30-11:30 CT
Location:	Live via Video Tele-Training (VTT) at your location
Tuition:	None – South Central TLC does not charge for this program.
Vendor:	South Central Training & Learning Center, Sparkman Center, Bldg 5304, Redstone Arsenal, AL 35898-5222
Course Manager:	Linda Burnette, DSN 788-6533 or 256-842-6533 <u>Linda.P.Burnette@us.army.mil</u>
Cancellation Policy	Once determined, cancellations must be made directly to the course manager. Space is limited, so this will allow others to participate in the program.

Who Should Attend: Team leaders, managers, supervisors & others who are responsible for producing effective work results due to changing business processes.

Course Description: Competitive pressures, updated technology, & new business processes require leaders, supervisors, & teams to change their organizations to improve performance. During change efforts, organizations want to minimize individual & organizational stress while maximizing efficiency & productivity. Often a change agent is designated to plan & facilitate the change. If that change agent is you, this 4-hour workshop provides you with a model to make change happen successfully.

You will learn & practice the Kurt Lewin's Change Model. The Change Model consists of 3 stages: Unfreezing – Changing – Refreezing. After mastering the Change Model, you will be able to:

- Identify effective change management techniques
- Select an appropriate course of action using those techniques
- Predict the impact of effective change management techniques
- Apply change management techniques in work situations

Registration Information:

Registration Deadline: November 10, 2003

FIRST COME, FIRST SERVED! Contact your local training coordinator to determine if your site is participating in this program, then follow local training approval procedures.

Additional Information:

- A short pre-course reading assignment is a prerequisite.
- CPACs will receive pre-course materials electronically for distribution to course nominees
- Individuals requiring special accommodations should notify their CPAC representative when registering for the course.
- Participants are required to complete a course roster & evaluation sheet.
- Participants may be excused from portions of ANY training program that conflicts with their religious beliefs or creates high levels of emotional response or psychological stress.